DATA SHEET

BIAMP WORKPLACE WORKPLACE MANAGEMENT PLATFORM



Transform your workplace management with Biamp Workplace, the cloud-based platform that unifies AV device management, monitoring, and space scheduling in one powerful solution.

Where power meets simplicity, Biamp Workplace delivers comprehensive remote AV device control and monitoring capabilities, alongside seamless room and desk booking with integrated parking management. The platform provides real-time alerts and system health tracking, all accessible securely from anywhere via the cloud.

Built enterprise-grade and future-ready, the solution scales effortlessly from single office to global deployment. With advanced analytics and utilization reporting at its core, the platform features SSO authentication and role-based access, complemented by robust multi-organization support.

This solution is perfect for IT teams, facility managers, and AV integrators who demand efficient, data-driven workplace management. Elevate your workspace experience with Biamp Workplace.

FEATURES

- All-in-one cloud platform integrating AV control for Biamp devices, room scheduling, and resource booking with real-time management dashboard
- Remote device control with secure firmware updates, system reboots, and configuration from anywhere via web interface
- Smart scheduling system with mobile app for seamless room, desk, and parking reservations
- Real-time monitoring with automated alerts, system health checks, and device status tracking
- Enterprise-grade security featuring SSO integration, role-based access controls, and multi-organization support
- Comprehensive analytics delivering space utilization metrics, device performance data, and exportable business intelligence



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ARCHITECTS & ENGINEERS SPECIFICATIONS

The workplace management platform shall be a cloud-based solution providing comprehensive monitoring and management of Biamp audiovisual systems, room resources, and facility assets. The workplace management platform shall provide device management and monitoring capabilities integrated with room and resource scheduling functionality. The system shall include comprehensive analytics and reporting tools, along with robust user management and authentication systems.

The platform architecture shall be cloud-hosted. The system shall be accessible through a web-based interface via standard browsers and include mobile application support for iOS and Android devices. A GraphQL API shall be provided for third-party integration purposes. Security implementation shall support OIDC/Oauth2 for SSO integration. The system shall implement role-based access control and multi-factor authentication, with regular security audits and penetration testing.

Device management capabilities shall enable remote firmware updates and device configuration management. The system shall provide real-time status monitoring with automated alert notifications.

The scheduling system shall incorporate room booking, desk reservation, and parking space management functionality. The system shall prevent resource conflicts and integrate with Microsoft Office 365 Google Workplace calendars.

Analytics functionality shall provide real-time utilization metrics with custom reporting capabilities. The system shall support data export in CSV format and provide both historical trend analysis and device performance tracking.

The system shall be compatible with Microsoft Azure AD, Google Workspace, Microsoft Office 365, and Biamp devices.

The management software shall be Biamp Workplace.



